

COMMERCIAL LAUNDRY SERVICE AGREEMENT

Effective Date: June 27, 2026

Vintage Ozark Laundry Service

A Registered DBA of Vintage Ozark Ventures LLC

1. Parties

This Commercial Laundry Service Agreement ("Agreement") is entered into between:

Vintage Ozark Laundry Service

A Registered DBA of Vintage Ozark Ventures LLC

and

Customer Business Name:

Primary Contact:

Business Address:

Telephone:

Email:

2. Purpose

The purpose of this Agreement is to establish the terms under which Vintage Ozark Laundry Service will provide commercial laundry pickup, cleaning, processing, and delivery services.

3. Services Provided

- Services may include, but are not limited to:
- Hospitality Linen Service
- Vacation Rental Linen Service
- Airbnb Linen Service
- Restaurant Linen Service
- Spa & Salon Laundry
- Medical Office Laundry (non-regulated items only)
- Fitness Center Laundry
- Church Laundry
- General Commercial Laundry
- Other:

4. Service Schedule

Pickup Days:

Delivery Days:

Estimated Weekly Volume:

Emergency Service Requested?

☐ Yes

☐ No

5. Customer Responsibilities

The Customer agrees to:

- Provide laundry ready for pickup.
- Remove personal property from linens or garments.
- Identify specialty items requiring special handling.
- Provide safe access for pickup and delivery.
- Notify Vintage Ozark Laundry Service of schedule changes as early as possible.
- Maintain accurate contact information.

6. Vintage Ozark Laundry Service Responsibilities

Vintage Ozark Laundry Service agrees to:

- Handle customer property professionally.
- Maintain order integrity.
- Follow agreed washing instructions when provided.
- Communicate scheduling changes promptly.
- Maintain customer confidentiality.
- Provide dependable pickup and delivery service.

7. Pricing

Pricing shall be based upon the current commercial pricing schedule unless otherwise agreed in writing.

Additional charges may apply for:

- Emergency service
- Excessive soil
- Specialty handling
- Rush processing
- Extraordinary pickup locations

Any pricing adjustments will be communicated before implementation whenever reasonably possible.

8. Billing

Billing Frequency:

- ☐ Weekly
 - ☐ Bi-Weekly
 - ☐ Monthly
 - ☐ Other
-

Payment Due:

_____ Days

Late payments may result in suspension of service until the account becomes current.

9. Pickup & Delivery

Pickup and delivery windows are estimates.

Weather, traffic, emergencies, equipment issues, and other circumstances beyond reasonable control may require schedule adjustments.

Customers will be notified whenever practical.

10. Claims

Questions regarding missing or damaged items should be reported within **48 hours** of delivery.

Claims will be investigated in accordance with the Vintage Ozark Laundry Service Damage Claims & Lost Item Policy.

11. Confidentiality

Vintage Ozark Laundry Service recognizes that commercial customers may have confidential business operations.

Information obtained while providing services will be treated confidentially and used only for legitimate business purposes.

12. Liability

Liability shall be governed by the Vintage Ozark Laundry Service Liability Disclaimer & Release together with any additional written provisions contained within this Agreement.

13. Term

This Agreement becomes effective upon execution by both parties.

Either party may terminate this Agreement by providing **30 days written notice**, unless otherwise agreed in writing.

Immediate termination may occur for:

- Non-payment
- Fraud
- Unsafe working conditions
- Illegal activity
- Material breach of this Agreement

14. Force Majeure

Neither party shall be liable for delays or failure to perform caused by circumstances beyond reasonable control, including but not limited to:

- Natural disasters
- Severe weather
- Utility failures
- Government actions
- Public emergencies
- Equipment failures

15. Governing Law

This Agreement shall be governed by the laws of the State of Missouri.

Any disputes shall be resolved in a court of competent jurisdiction located within Missouri unless otherwise required by law.

16. Entire Agreement

This Agreement, together with any referenced policies, constitutes the complete understanding between the parties regarding commercial laundry services.

Any modifications must be made in writing and agreed to by both parties.

17. Contact Information

Vintage Ozark Laundry Service

A Registered DBA of Vintage Ozark Ventures LLC

503 Oak Hill St.

Cassville, MO 65625

Website

<https://vintageozark.com>

Email

LaundryServices@VintageOzark.com

Branson Office

(417) 846-8108

Cassville Office

(417) 342-8147

Signatures

Vintage Ozark Laundry Service

Authorized Representative:

Title:

Signature:

Date:

Commercial Customer

Business Name:

Authorized Representative:

Title:

Signature:

Date: